

## Salesforce Advanced Field Service Accredited Professional

Salesforce Advanced Field Service Accredited Professional Certification Questions & Answers

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ADVANCED FIELD SERVICE ACCREDITED PROFESSIONAL Salesforce Advanced Field Service Accredited Professional

46 Questions Exam - 73% Cut Score - Duration of 75 minutes











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# Discover More about the Advanced Field Service Accredited Professional Certification

Are you interested in passing the Salesforce Advanced Field Service Accredited Professional exam? First discover, who benefits from the Advanced Field Service Accredited Professional certification. The Advanced Field Service Accredited Professional is suitable for a candidate if he wants to learn about Salesforce Accredited Professional. Passing the Advanced Field Service Accredited Professional exam earns you the Salesforce Advanced Field Service Accredited Professional title.

While preparing for the Advanced Field Service Accredited Professional exam, many candidates struggle to get the necessary materials. But do not worry; your struggling days are over. The Advanced Field Service Accredited Professional PDF contains some of the most valuable preparation tips and the details and instant access to useful Advanced Field Service Accredited Professional study materials just at one click.

# Salesforce Advanced Field Service Accredited Professional Certification Details:

Exam Name	Salesforce Advanced Field Service Accredited Professional
Exam Code	Advanced Field Service Accredited Professional
Exam Price	Registration fee: 150 USD  Retake fee: 150 USD
Duration	75 minutes
Number of Questions	46
Passing Score	73%
	Salesforce Field Service
Recommended	Field Service Implementation Guide
Training / Books	Implementing Advanced Capabilities for Field
	<u>Service</u>
Schedule Exam	Kryterion Webassessor
Sample Questions	Salesforce Advanced Field Service Accredited
	Professional Sample Questions
Recommended	Salesforce Advanced Field Service Accredited
Practice	<u>Professional Practice Test</u>



# Advanced Field Service Accredited Professional Syllabus:

Section	Objectives	Weight
Implementation Strategies and Design	- Given a scenario, determine how to facilitate a	7%
	successful consulting engagement (plan, gather	
	requirements, design, build, test, and document).	
	- Given a scenario, determine appropriate	
	deployment strategies and licensing needs	
Resource Management	- Given a scenario, explain how to best manage	
	resource availability	
	- Demonstrate the key capabilities of Service	
	Territory Management	31%
	- Given a scenario, determine optimal management	
	of different resource types	
	- Given a scenario, analyze how to best schedule	
	resources	
	- Given a scenario on complex work, analyze the	16%
	optimal model to accomplish goals	
	- Given a scenario, explain how to construct	
Foundation	maintenance plans	
	- In the dispatcher console, demonstrate capabilities	
	to customize to improve dispatcher experience	
	- Given a scenario, demonstrate how offline	13%
	capabilities are utilized	
	- Explain benefits of extending SFS Mobile via	
Makila	customizations and extensions	
Mobile	- Determine how to manage techs via Mobile app	
	and capabilities	
	- Given a scenario, demonstrate communication	
	capabilities between dispatcher, tech and customer	
Assets	- Demonstrate understanding of asset architecture	11%
	- Given a scenario, analyze the how to manage	
	assets	



Section	Objectives	Weight
Optimization	- Given a scenario, explain how service objectives are utilized	
	<ul> <li>Explain the key capabilities of global optimization</li> <li>Given a scenario, demonstrate how to troubleshoot optimization</li> <li>Determine how to improve optimization quality</li> </ul>	22%

## Broaden Your Knowledge with Salesforce Advanced Field Service Accredited Professional Sample Questions:

#### **Question: 1**

How can consultants ensure effective communication with stakeholders during a Field Service implementation?

- a) Provide regular status updates through planned communication channels.
- b) Schedule ad-hoc meetings as issues arise.
- c) Limit communication to technical details only.
- d) Use email as the sole method of communication.

Answer: a

#### **Question: 2**

What are the benefits of using Service Territories in Field Service?

(Choose two)

- a) Simplifies geographic management of resources.
- b) Automates customer billing processes.
- c) Assigns work orders based on location.
- d) Tracks technician certifications automatically.

Answer: a, c



#### **Question: 3**

What is the primary purpose of Service Territories in Field Service?

- a) To track inventory levels in warehouses.
- b) To automate technician onboarding.
- c) To assign and manage work orders based on geographic regions.
- d) To configure dispatcher permissions.

Answer: c

#### **Question: 4**

When should global optimization be used in Field Service?

(Choose two)

- a) To reevaluate all schedules within a service territory.
- b) To update work order statuses in real time.
- c) To assign recurring maintenance tasks.
- d) To resolve scheduling conflicts across multiple appointments.

Answer: a, d

#### **Question: 5**

What are benefits of using Maintenance Plans in Field Service?

(Choose two)

- a) Automating recurring work order creation.
- b) Assigning service appointments directly to customers.
- c) Managing long-term maintenance schedules.
- d) Automatically prioritizing urgent service appointments.

Answer: a, c

#### **Question: 6**

During the design phase of a Field Service implementation, what should be the primary focus?

- a) Configuring automation workflows.
- b) Creating reports for dispatcher analytics.
- c) Assigning territories to field technicians.
- d) Identifying gaps between business needs and system capabilities.

Answer: d



#### **Question: 7**

Which tools are useful for troubleshooting optimization issues?

(Choose two)

- a) Optimization Logs
- b) Gantt Chart Visualization
- c) Knowledge Articles
- d) Service Contract Templates

Answer: a, b

#### **Question: 8**

When analyzing complex work, what should be considered for optimal modeling?

(Choose two)

- a) Assigning multiple resources to a single work order.
- b) Configuring dependencies between service appointments.
- c) Defining service territory boundaries.
- d) Scheduling all work orders to occur during business hours only.

Answer: a, b

#### **Question: 9**

Which feature can improve optimization quality for large teams?

- a) Advanced Territory Mapping
- b) Custom Scheduling Policies
- c) Real-Time Dispatch Notifications
- d) Predictive Maintenance Analytics

Answer: b

#### **Question: 10**

How can a dispatcher use Asset data to improve scheduling?

- a) By tracking the availability of Knowledge Articles.
- b) By identifying assets that require immediate maintenance.
- c) By assigning assets to multiple service territories.
- d) By automating service contract renewals.

Answer: b



## Avail the Study Guide to Pass Salesforce Advanced Field Service Accredited Professional Exam:

- Find out about the Advanced Field Service Accredited Professional syllabus topics. Visiting the official site offers an idea about the exam structure and other important study resources. Going through the syllabus topics help to plan the exam in an organized manner.
- Once you are done exploring the <u>Advanced Field Service Accredited</u>
   <u>Professional syllabus</u>, it is time to plan for studying and covering the
   syllabus topics from the core. Chalk out the best plan for yourself to
   cover each part of the syllabus in a hassle-free manner.
- A study schedule helps you to stay calm throughout your exam preparation. It should contain your materials and thoughts like study hours, number of topics for daily studying mentioned on it. The best bet to clear the exam is to follow your schedule rigorously.
- The candidate should not miss out on the scope to learn from the Advanced Field Service Accredited Professional training. Joining the Salesforce provided training for Advanced Field Service Accredited Professional exam helps a candidate to strengthen his practical knowledge base from the certification.
- Learning about the probable questions and gaining knowledge regarding the exam structure helps a lot. Go through the <u>Advanced</u> <u>Field Service Accredited Professional sample questions</u> and boost your knowledge
- Make yourself a pro through online practicing the syllabus topics. Advanced Field Service Accredited Professional practice tests would guide you on your strengths and weaknesses regarding the syllabus topics. Through rigorous practicing, you can improve the weaker sections too. Learn well about time management during exam and become confident gradually with practice tests.

#### **Career Benefits:**

 Passing the Advanced Field Service Accredited Professional exam, helps a candidate to prosper highly in his career. Having the certification on the resume adds to the candidate's benefit and helps to get the best opportunities.



## Here Is the Trusted Practice Test for the Advanced Field Service Accredited Professional Certification

VMExam.Com is here with all the necessary details regarding the Advanced Field Service Accredited Professional exam. We provide authentic practice tests for the Advanced Field Service Accredited Professional exam. What do you gain from these practice tests? You get to experience the real exam-like questions made by industry experts and get a scope to improve your performance in the actual exam. Rely on VMExam.Com for rigorous, unlimited two-month attempts on the Advanced Field Service Accredited Professional practice tests, and gradually build your confidence. Rigorous practice made many aspirants successful and made their journey easy towards grabbing the Salesforce Advanced Field Service Accredited Professional.

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